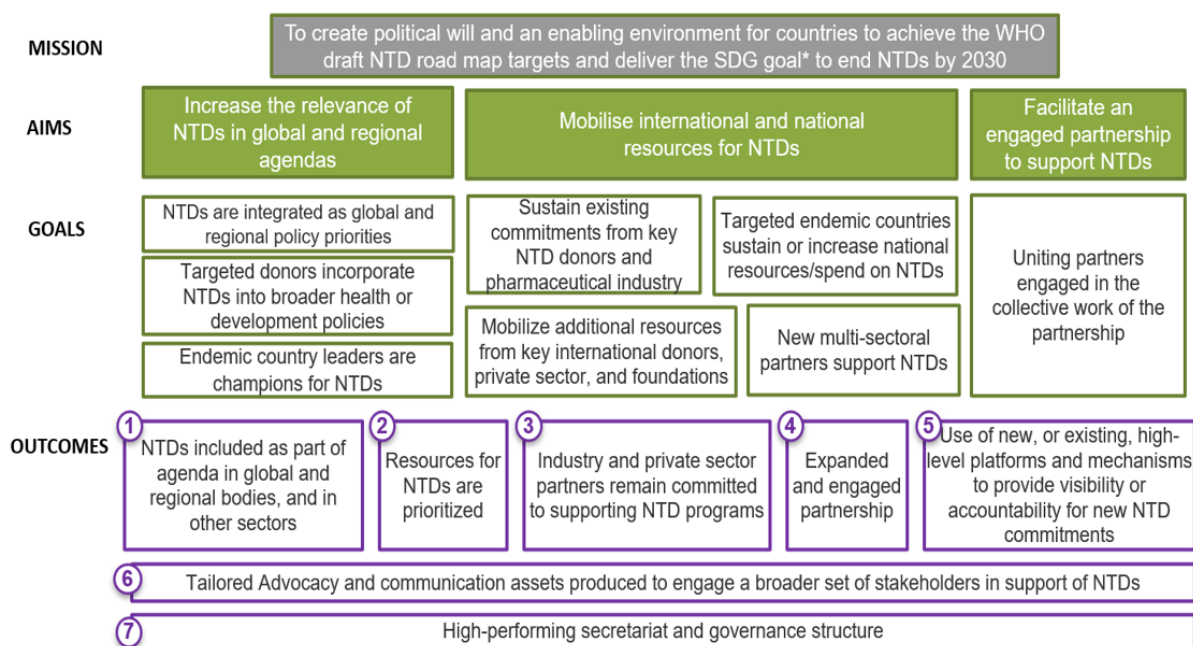


Annual Partners Survey: year 2 feedback report

Introduction

In 2020, Uniting to Combat NTDs consulted extensively with its partner network to produce a new strategy (2021-2030) and an operational to (2021-2025). The Results Framework diagram below includes the aims, goals and outcomes of the strategy and operational plan. Indicators and associated targets to assess progress were developed for the goals and outcomes. Several of these indicators required data from Uniting partners on an annual basis to measure progress.



The graphic above is a framework visualization of Uniting’s strategy, which includes, Mission, Aims, Goals, and Outcomes

At the end of 2022, the Uniting Secretariat invited partners to complete the third partners annual survey, covering the second year of the Uniting strategy. The survey was open to partners between 23 November and 16 December 2021. The collected data will be used as follows:

- Survey quantitative responses: to measure progress against baselines targets for several indicators in the strategy, and the targets will be year on year improvement
- Survey free text feedback: to inform the Secretariat’s operations

What follows is a report of the partners’ survey which is structured as follows:

- [Table showing progress against year 2 relevant targets](#)
- [Survey quantitative and qualitative responses](#): the analysis of responses.
- [Survey respondents](#): information on the total respondents and their characteristics.

In year three the survey will align with the strategy pivot as of May 2023. Updates will be made to the survey format.

Survey quantitative and qualitative responses

In the Yr2 survey it was noted that the proportion of people responding to questions that did not express a view (neither agree or disagree, N/A / no response) increased quite significantly.

Some of those responding stated that they are newer to the network and less familiar with the work of Uniting and expressed that they 'N/A' and/or 'no response' due to this imitation.

In this report data has been analysed using the full response data and also analysed where respondents did express a view.

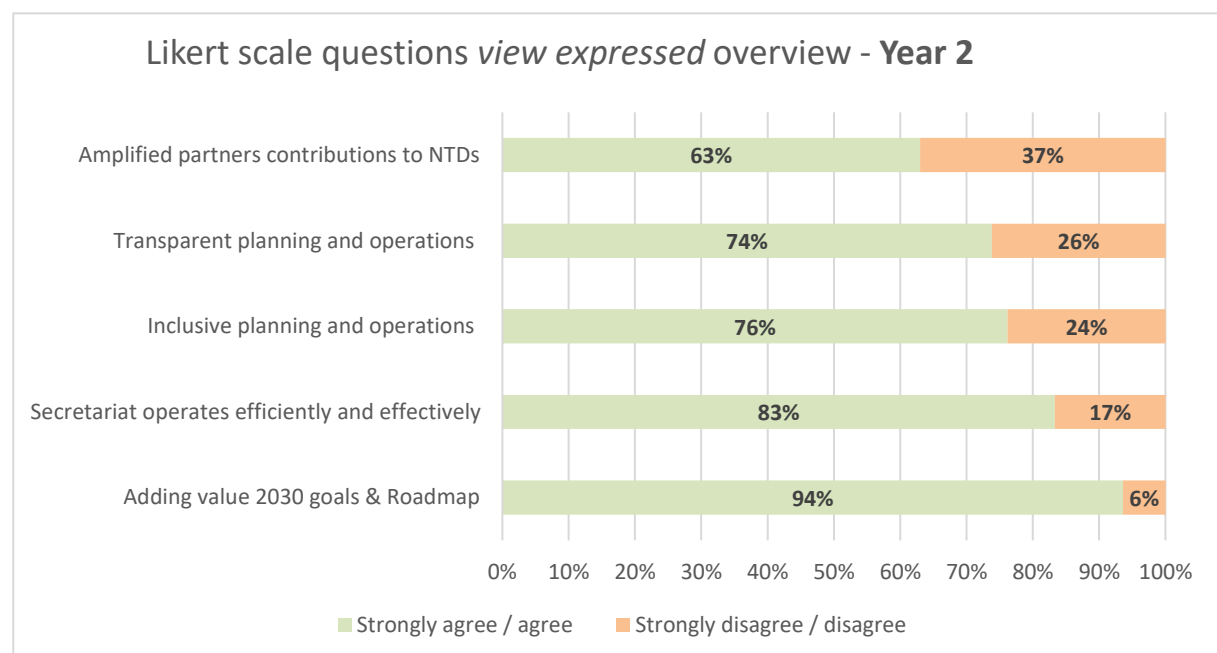
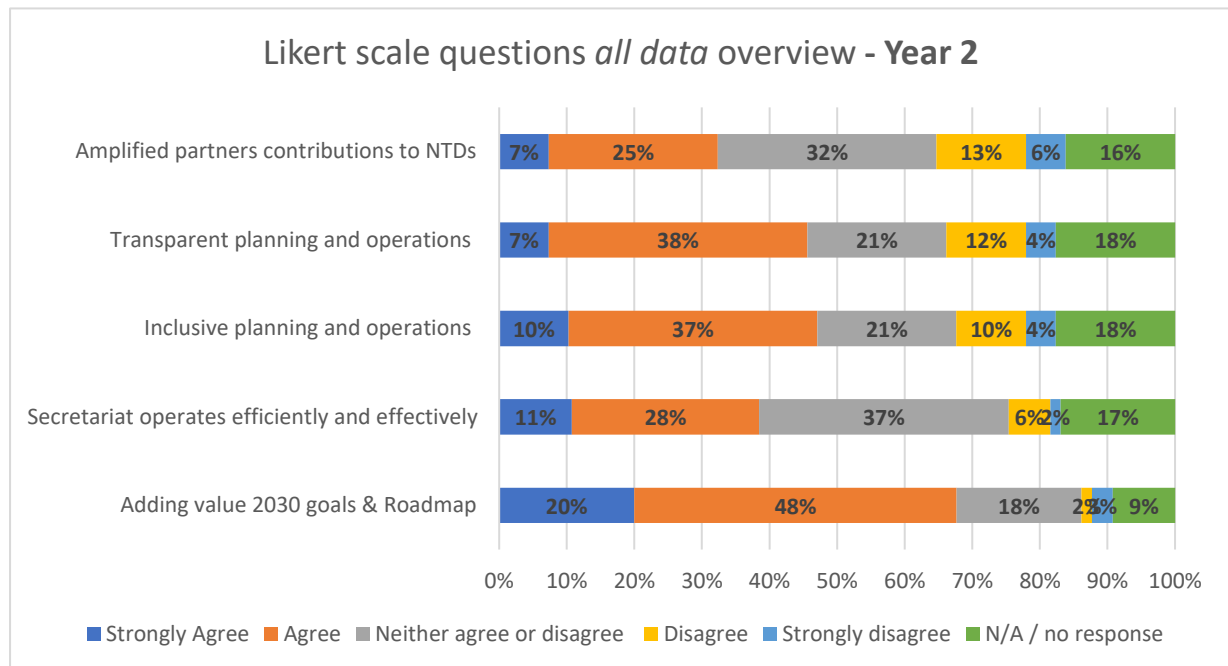
For example, for the question: 'Uniting is adding value to achieving the 2030 goals of the NTD road map and SDG 3'

- All respondent data - 68% of respondents strongly agreed or agreed
- Respondent data where a view was provided - 94% of respondents were in agreement

This analysis is detailed in the [Individual survey question responses section](#).

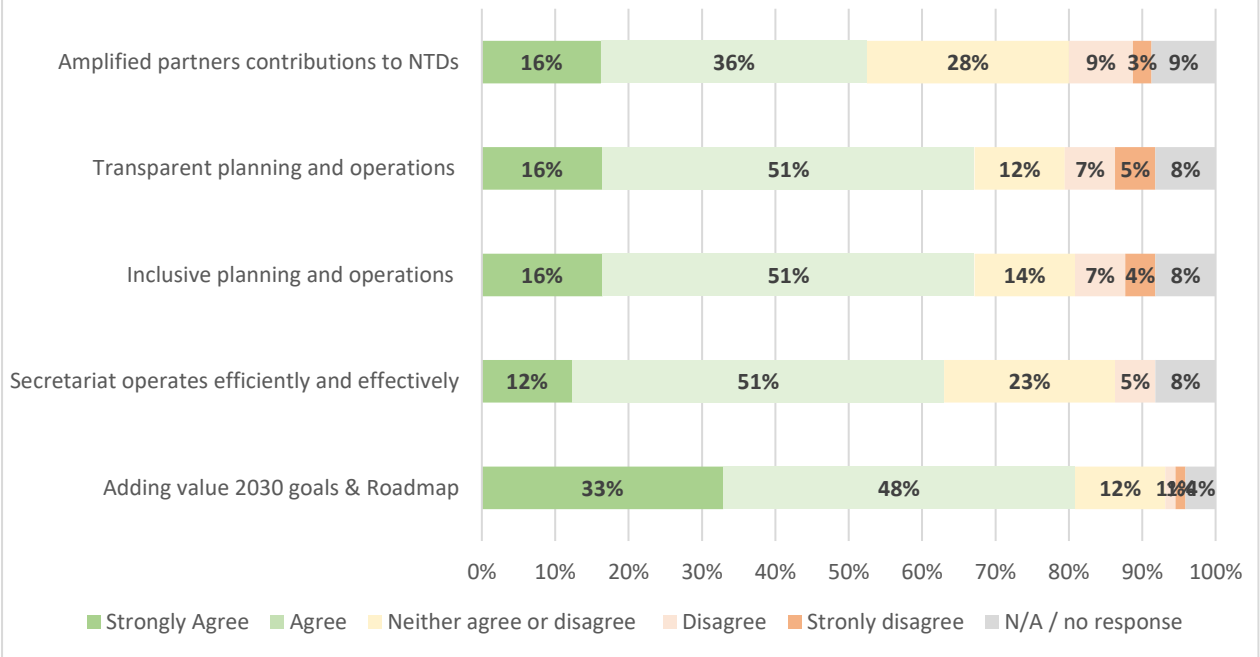
Overview: Response overview for Likert scale questions¹

The first graph displays Likert questions responses for full data (views expressed or not), the second displays data where a view was expressed. Year 1 is provided for comparison purposes.

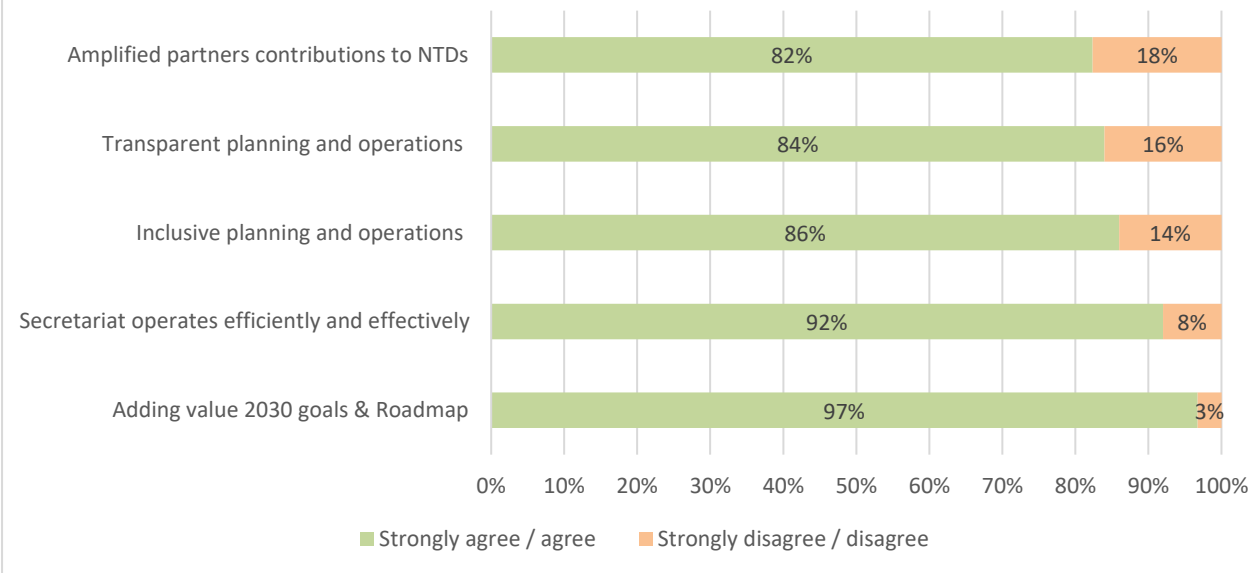


¹ Baseline graph can be viewed in the [annex](#)

Likert scale questions *all data* overview - Year 1



Likert scale questions *view expressed* overview - Year 1



Individual survey question responses

Q7. Between November 2021 and October 2022, the Uniting partnership has amplified my organisation’s contribution to NTDs.

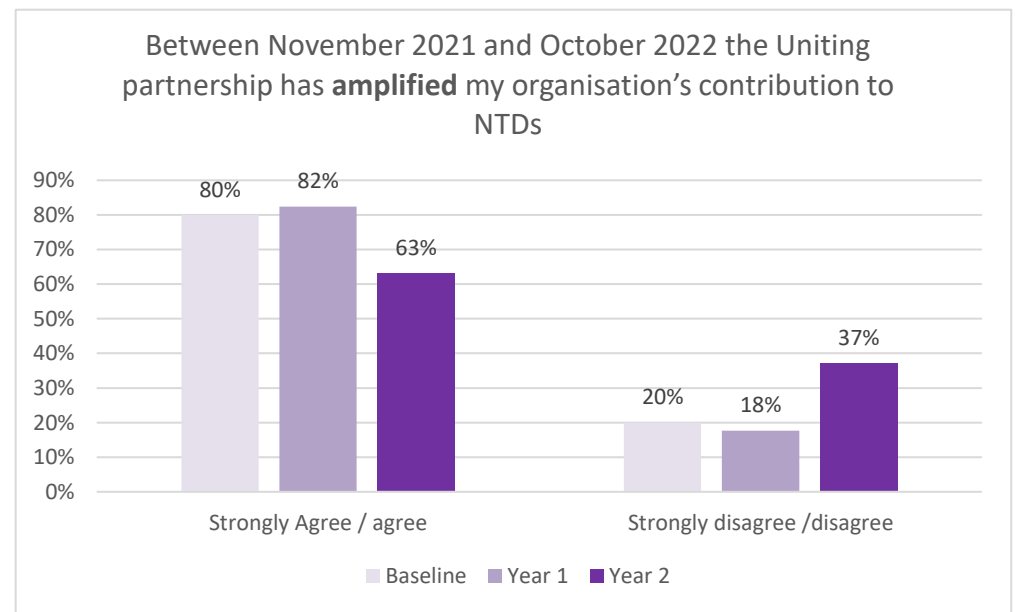
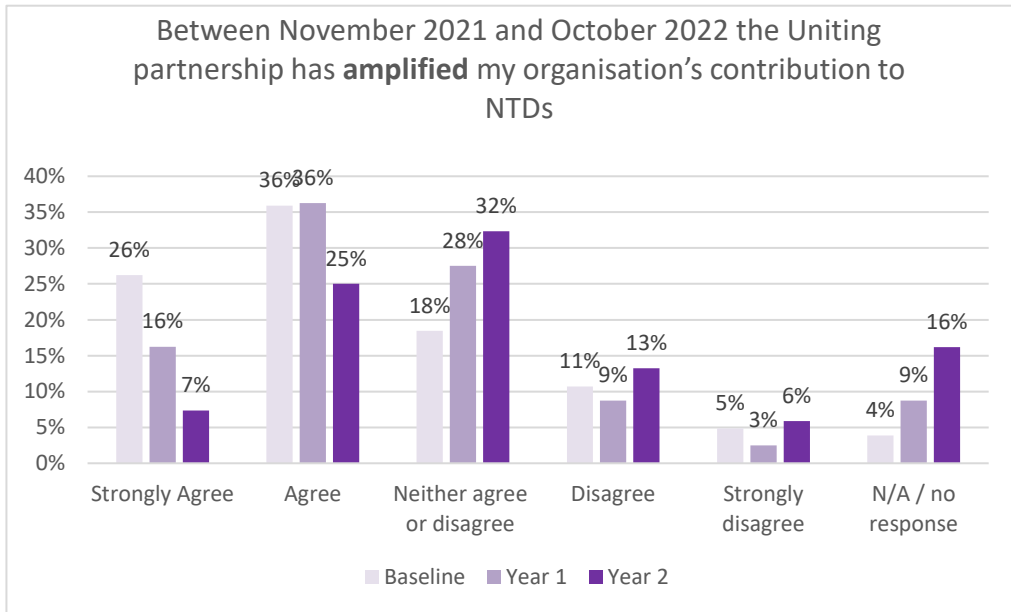
Summary

Overall, **32%** of respondents either strongly agreed or agreed to the statement: Uniting partnership has amplified my organisation’s contribution to NTDs (left graph). When removing the responses that did not provide a view (a higher proportion in the yr2 survey) then 63% are in agreement while 37% disagree with the statement (right graph).

60% private sector respondents either strongly agreed or agreed to the statement: Uniting partnership has amplified my organisation’s contribution to NTDs

In the free text responses, examples (from non-private sector respondents) of amplifying contributions included amplification of the US Round Table and the Communications Coordination Group. Constructive feedback included requests for the amplification of USA and other donors.

68 people responded to this question.



This question also relates to Outcome 3, indicator 1 (No. of private sector partners providing positive feedback on how their contributions are being amplified to the public and other partners). 10 private sector partners responded to this question: 5 'Pharmaceutical company' and 5 'Other private sector'. 60% of the private sector partners either strongly agreed or agreed.

Q9. The Uniting Secretariat undertakes planning and operations activities that are transparent and Inclusive?

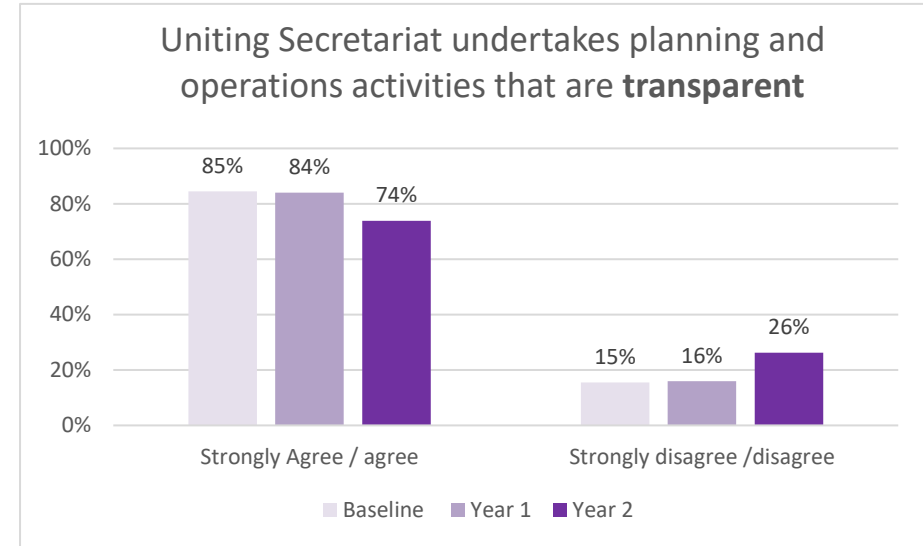
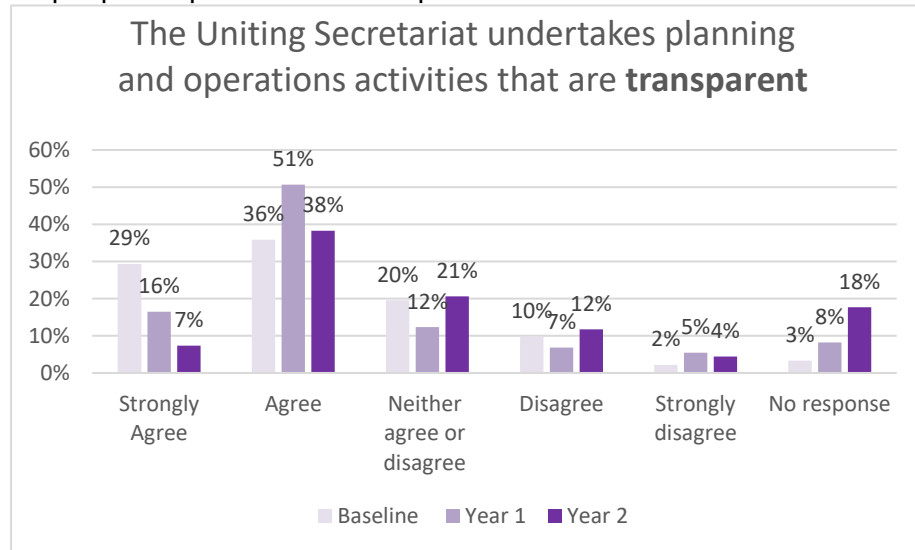
Summary

46% respondents either strongly agreed or agreed that the Uniting Secretariat undertakes planning and operations activities that are transparent and **47%** strongly agreed or agreed that the Secretariat undertakes planning and operations activities that are inclusive (left graphs). When removing the responses that did not provide a view (a higher proportion in the yr2 survey) then **74%** (transparent) and **76%** (inclusive) (right graphs).

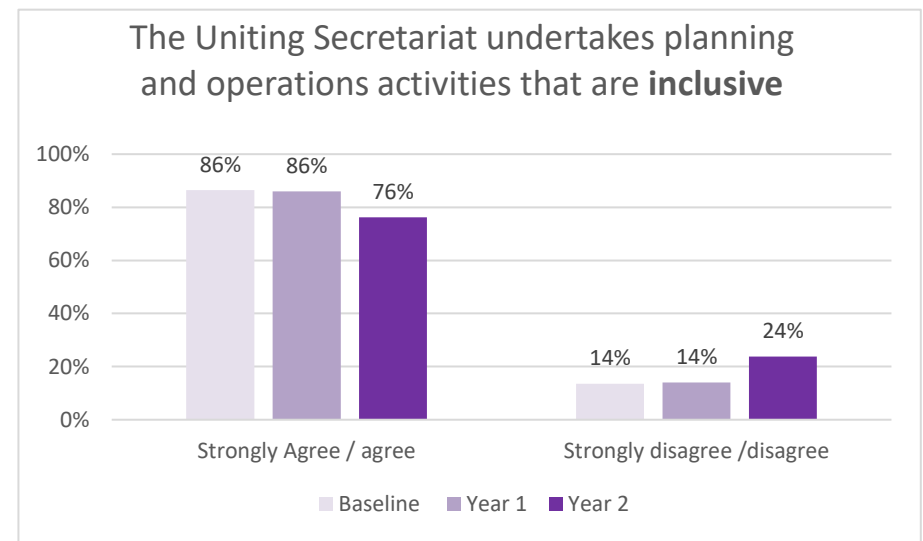
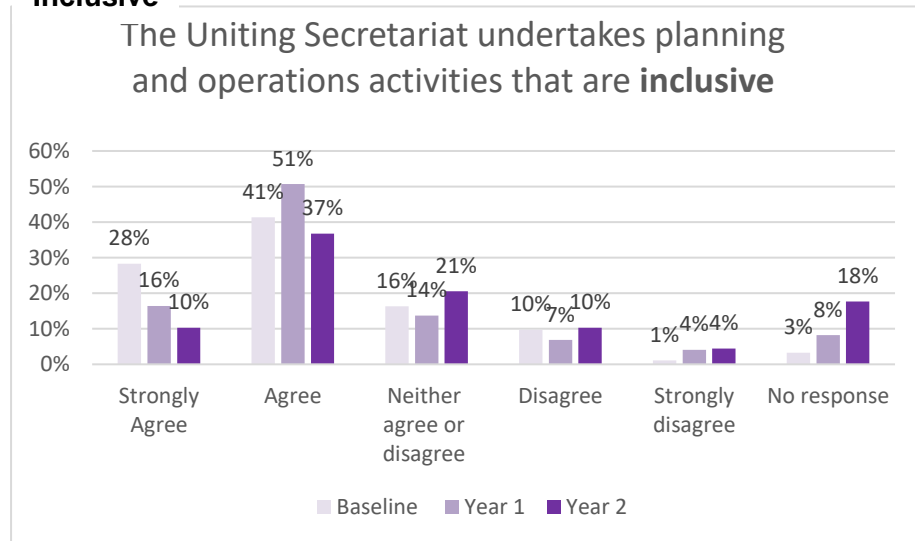
In the free text responses, several respondents commented that the Uniting Secretariat demonstrated inclusiveness and transparency, while others suggested areas for improvement including a requirement for more meaningful engagement, particularly in the area of planning.

Transparent

68 people responded to these questions.



Inclusive



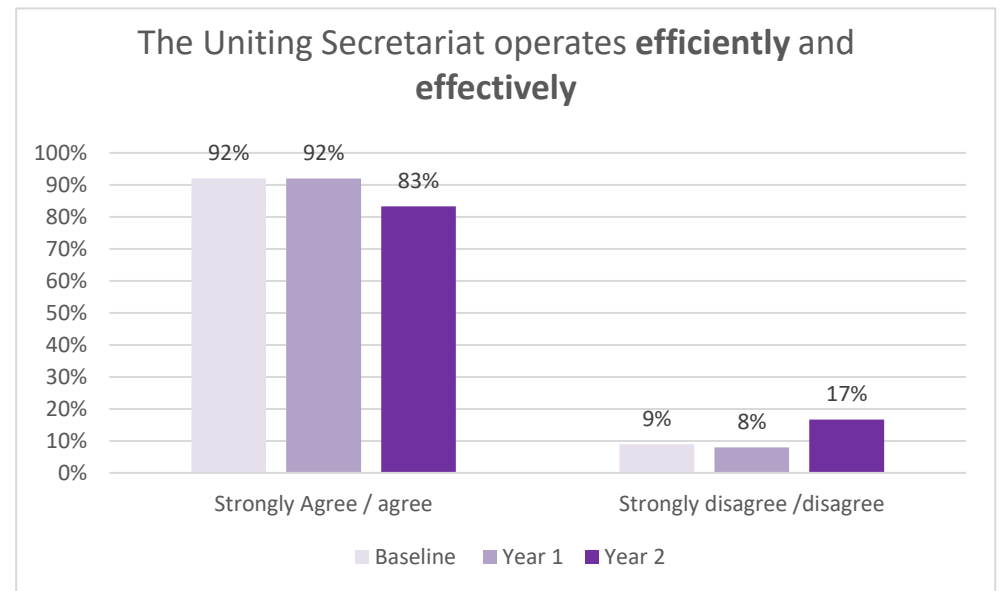
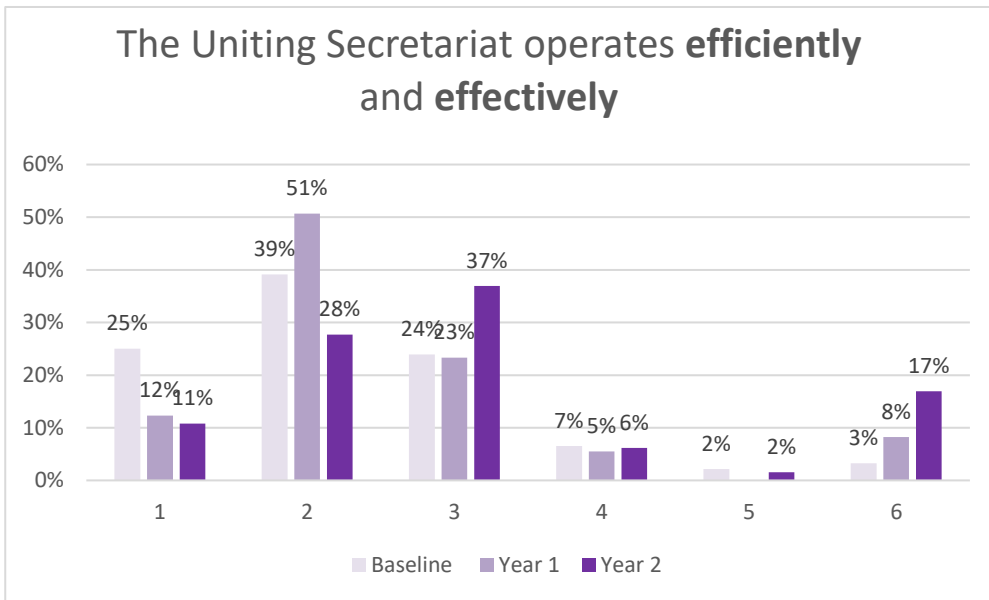
Q11. The Uniting Secretariat operates efficiently and effectively.

Summary

39% respondents either strongly agreed or agreed that that the Uniting Secretariat operates efficiently and effectively (left graph). When removing the responses that did not provide a view (a higher proportion in the yr2 survey) then **83%** are in agreement with this statement (right graph).

Some respondents left free text comments suggested that NGO partners would like greater involvement and that decision making structures are not always transparent.

65 people responded to this question.

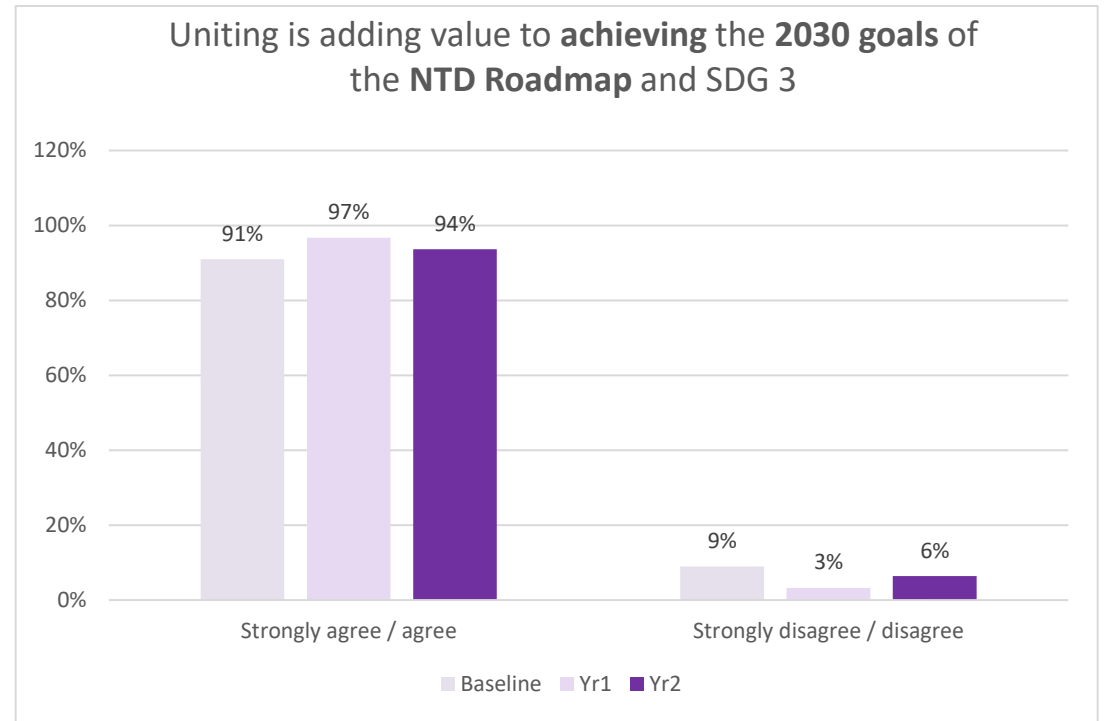
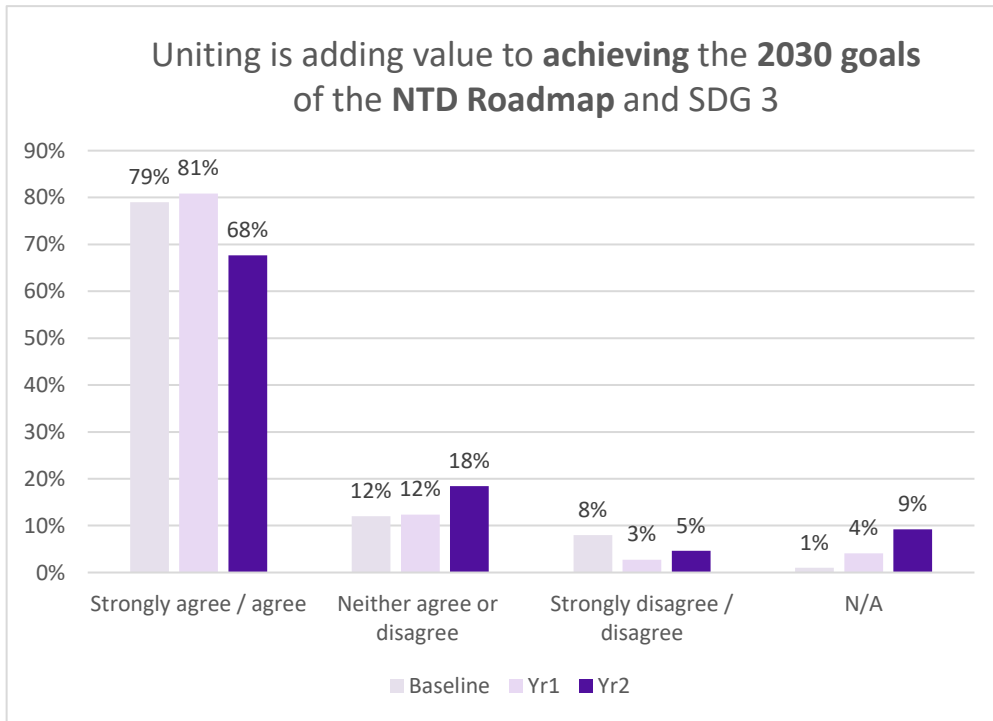


Q13. Uniting is adding value to achieving the 2030 goals of the NTD road map and SDG 3.

Summary

68% of all respondents strongly agreed or agreed that Uniting is adding value to achieving the 2030 goals of the NTD road map and SDG 3 (left graph). When removing the responses that did not provide a view (a higher proportion in the yr2 survey) then **94%** are in agreement with this statement (right graph). See table for number of responses by year.

65 people responded to this question.



Q15. Please list key examples of when your organisation has spoken or written about NTDs as part of the Uniting partnership between November 2021 and October 2022².

Summary

This question relates to [Outcome 4, indicator 2](#) (No. of members from the partner network who speak, or communicate, on behalf of the partnership)

46% (26) of survey respondents indicated that they or their organisations have spoken, or communicated, on behalf of the partnership. This question asked for free text responses, examples mainly included for the Kigali Summit and World NTD Day.

² Examples have not been verified.

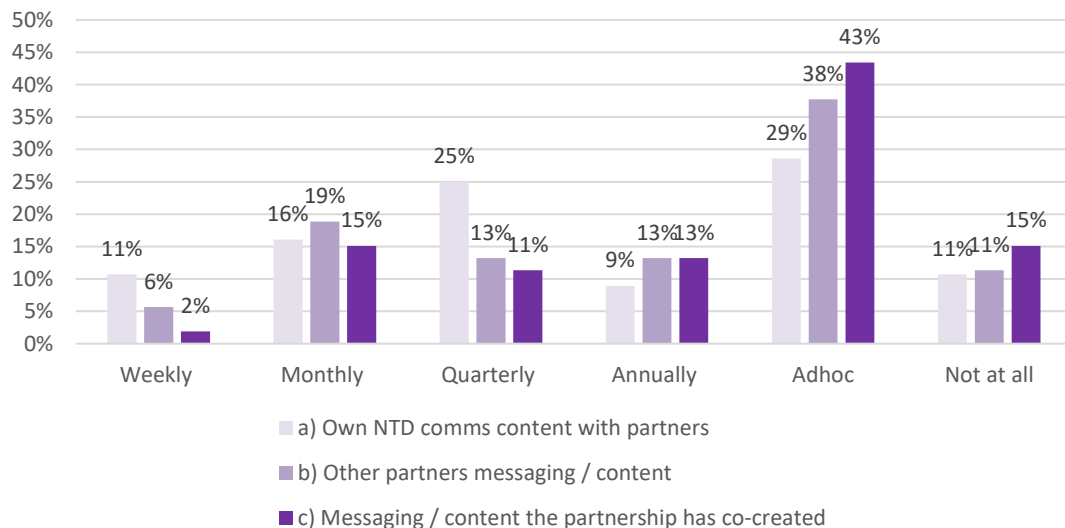
Q16. Our organisation has shared/amplified NTD messaging / content (e.g., through social media) on the following basis...

Summary

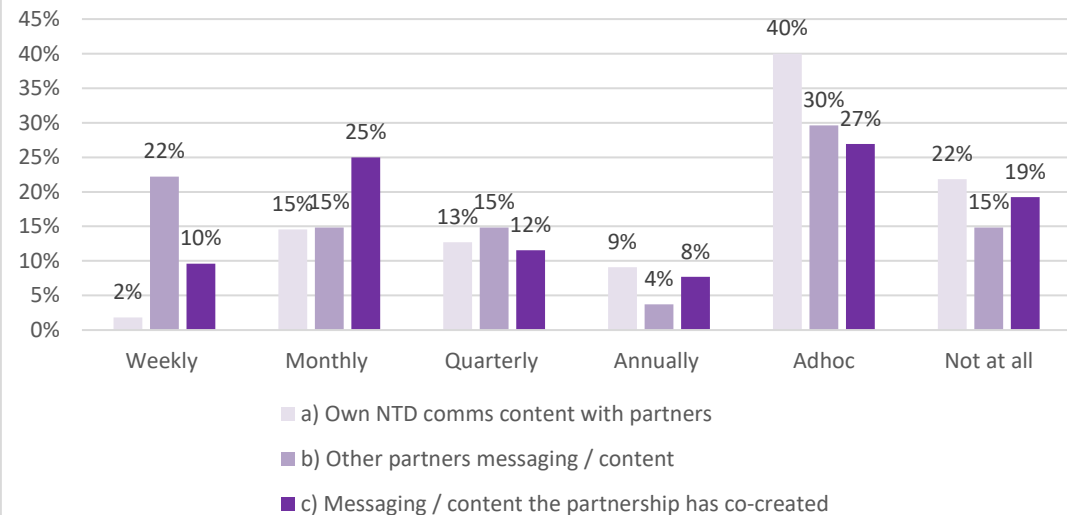
89% said they amplify **their own NTD** messaging / content with partners and **other partners messaging**. **85%** said they amplify **co-created** content.

56 people responded to a) our own NTD comms content with partners³, and 53 responded to b) other partners messaging / content and c) messaging/content co-created.

(YEAR 2) Our organisation has **amplified NTD messaging / content** (e.g. through social media) on the following basis...



(YEAR 1) Our organisation has **amplified NTD messaging / content** (e.g. through social media) on the following basis...



³ This was a newly added indicator in 2022 and there is no baseline data

Table showing progress against year 2 relevant targets

The below table displays the Goals and Outcome indicators and accompanying targets that are measured with data collected from the partners survey. Yr1 survey data informed the yr2 targets and results from the yr2 survey are used to measure progress against the targets (column 'year 2 target met').

The table is based on the full data and includes the 'neither agree or disagree', 'N/A' / 'no response' data from the survey.

	Indicators with associated <i>partner survey questions</i>	Baseline survey results	Target Year 1	Year 1 survey results	Year 1 target met	Year 2 target	Year 2 survey results	Year 2 target met	Year 3 target
G8.1	Uniting is perceived to be adding value to achieving the 2030 goals of the NTD road map and SDG 3 <i>Survey: agreement with the statement "Uniting is adding value to achieving the 2030 goals of the NTD road map and SDG 3." (Likert scale⁴ used here and for all statements below)</i>	- baseline survey: 79% agreed (agree and strongly agree)	79% or above	- survey at the end of Yr1: 81% agreed (agree and strongly agree)	Met	80% or above	End of Yr2 survey: 68% agreed (agree and strongly agree)	Unmet	An improvement on year 2.
O3.1	No. of private sector partners providing positive feedback on how their contributions are being amplified to the public and other partners	- baseline survey: 80% agreed (5 private sector partners responded)	[Not set as small number respondents]	- survey at the end of Yr1: 59% agreed (17 private sector partners responded).	N/A	Increasing number of private sector respondents to survey	End of Yr2 survey: 60% agreed (10 private sector partners responded)	Met	An improvement on year 2.

⁴ Likert scale options: strongly agree, agree, neither disagree, strongly disagree

	Indicators with associated <i>partner survey questions</i>	Baseline survey results	Target Year 1	Year 1 survey results	Year 1 target met	Year 2 target	Year 2 survey results	Year 2 target met	Year 3 target
	<i>Survey: agreement with the statement “The Uniting partnership has amplified my organisation’s contribution to NTDs”</i>								
O4.2	No. of members from the partner network who speak, or communicate, on behalf of the partnership <i>Survey: “Please list key examples of when your organisation has spoken or written about NTDs as part of the Uniting partnership between November 2021 and October 2022”</i>	- baseline survey: 37% said yes (the % is the number of respondents that provided a relevant list)	37% or above	- end of Yr 1 survey:15% said yes	Unmet	≥ 15%	End of Yr2 survey: survey: 46% provided examples	Met	An improvement on year 2.
O4.5	transparent and inclusive planning and operations by Secretariat <i>Survey: agreement with the statement “The Uniting Secretariat undertakes planning and operations activities that are: a) transparent</i>	-Baseline survey: Transparent 65% (agree and strongly agree)	Transparent 67% or above	-End of Yr1 survey: Transparent 67% (agree and strongly agree)	Transparent – Met	Transparent ≥ 65% or above	End of Yr2 survey: Transparent 46% agreed (agree and strongly agree)	Transparent – unmet	An improvement on year 2.

	Indicators with associated <i>partner survey questions</i>	Baseline survey results	Target Year 1	Year 1 survey results	Year 1 target met	Year 2 target	Year 2 survey results	Year 2 target met	Year 3 target
O4.5	transparent and inclusive planning and operations by Secretariat <i>Survey: agreement with the statement “The Uniting Secretariat undertakes planning and operations activities that are: b) inclusive”</i>	-Baseline survey: Inclusive 70% agree (agree and strongly agree)	Inclusive 70% or above	-End of Yr1 survey: Inclusive 67% (agree and strongly agree)	Inclusive – unmet	Inclusive ≥ 70% or above	End of Yr2 survey: Inclusive 47% agreed (agree and strongly agree)	Inclusive – unmet	An improvement on year 2.
O6.4 a	No. of allied partners proactively sharing content on their comm platforms <i>Survey: agreement with the statement a) Sharing “Our organisation has shared our own NTD comms content with partners (e.g. for the creation of assets)”</i>	- baseline survey: sharing: total sharing 70	70% or above share	- end of Yr1 survey: sharing: total sharing 78%	Share – met	Sharing: 78% or above share	End of Yr2 survey: sharing: total sharing 89%	Met	An improvement on year 2.
O6.4 b	No. of allied partners proactively sharing and amplifying content on their comm platforms <i>Survey: agreement with the statement b)</i>	New to year 1		- end of Yr1 survey: amplifying: 85% said they do amplify	N/A	Amplifying other partners messaging: 85% or above share	End of Yr2 survey: amplifying: total sharing 89%	Met	An improvement on year 2.

	Indicators with associated <i>partner survey questions</i>	Baseline survey results	Target Year 1	Year 1 survey results	Year 1 target met	Year 2 target	Year 2 survey results	Year 2 target met	Year 3 target
	<i>Amplifying “Our organisation has amplified NTD messaging / content (e.g. through social media)”</i>								
O6.5	No. of partners leveraging the co-created assets across their communications <i>Survey: agreement with the statement “Our organisation has amplified NTD messaging / content the partnership has co-created”</i>	- baseline survey: 62% at least sometimes	62% or above at least sometimes	- end of Yr1 survey: 81% said they do amplify co-created content	Met	Amplifying content co-created by partnership: 81% or above share	End of Yr2 survey: sharing: total sharing 85%	Met	An improvement on year 2.
O7.6	Positive feedback on Secretariat in an annual partnership survey <i>Survey: agreement with the statement “The Secretariat operates efficiently and effectively”</i>	- baseline survey: 64% agreed (agree or strongly agreed)	64% or above	- end Yr1 survey: 63% agreed (agree or strongly agreed)	Unmet – 1% below target	≥ 64%	End of Yr2 survey: 38% agreed (agree or strongly agreed)	Unmet	An improvement on year 2.

Background

Data was gathered from a survey sent via a mailer to 1,047 stakeholders. The survey was live from 23 November and 16 December 2022.

74 respondents started the survey

56 people completed the partners survey in full (76% of the people that started the survey)

Survey respondents

Geographic spread

74 people responded to this question.

Respondents came from **31** countries. The largest proportion of respondents were based in USA (14, **19%**), United Kingdom of Great Britain and Northern Ireland (8, **11%**), Nigeria (7, **9%**) followed by France (4, **5%**), with 3 or less people responding from the remaining 27 countries.

Type of organisation

74 people responded to this question.

Type of organisation	Baseline survey (March 2021) (n56)	Yr 1 survey (Nov/Dec 2021) (n82)	Yr 2 survey (Nov/Dec 2022) (n74)
Non-governmental organisation	43% (24)	48% (39)	31% (23)
Other private sector	4 (7)	16% (13)	9% (7)
National government	11% (6) (Government organisation)	11% (9)	23% (17)
Academia/Research	23% (13)	10% (8)	16% (12)
Donor organisation	Not in baseline survey	6% (5)	9% (7)

Multi-lateral organisation	2% (1)	5% (4)	1% (1)
Pharmaceutical company	2% (1)	5% (4)	9% (7)
Other (please specify)	13% (7)	Not in year 1 survey	Not in year 2 survey

Comparison to baseline and Year 1 – overall

	Baseline survey (March 2021)	End of Yr 1 survey (Nov/Dec 2021)	Yr2 survey (Nov/Dec 2022)
Number completed survey	62 (60%)	63% (52)	76% (56)
Number started survey	103	82	74
As a proportion of the number of people sent the link by email (survey also available on website)	3% (103/3,631)	9% (82/898)	7% (74/1047)

NTD focused organisations

74 people responded to this question.

	Baseline survey (March 2021) (n56)	End of Yr 1 survey (Nov/Dec 2021) (n82)	Yr2 survey (Nov/Dec 2022)
Primarily NTD focused	71% (40)	48% (39)	26% (19)
Health focused including NTDs'	Not in year baseline	38% (31)	62% (46)
other	29% (16) (however, a few (3) of these respondents do appear to work in 'Primarily NTD focused' NTD related orgs)	15% (12)⁵	12% (9)⁶

⁵ Including: WASH, research focused (2), health finance, community based, media

⁶ Including: Ministry of Foreign Affairs, emergency relief, media, parliamentary, other various foci (4)

Type of affiliation to Uniting

Respondents could select multiple responses for this question

Type of affiliation	Baseline survey (March 2021)	End of Yr 1 survey (Nov/Dec 2021)	Yr2 survey (Nov/Dec 2022)
Member of the Comms Coordination Group (CCG)	14	24	14
Member of the Uniting Board and/or the Consultative Forum	8	13	7
World Health Organisation	10	2	4
Donor to NTDs	6	10	13
Youth	Not in year baseline	11	6
NTD national level advocacy coalition	20 <small>respondents interpreted 'coalition' in the general sense</small>	16	19⁷

Previous partners survey

74 people responded to this question.

Do you recall responding to the previous survey?	End of Yr 1 survey (Nov/Dec 2021) Number of Respondents 82	Yr2 survey (Nov/Dec 2022) Number of Respondents 74
Yes	22 (27%)	21 (28%)
No	26 (32%)	21 (28%)
Don't remember	34 (41%)	32 (43%)

⁷ Note: 3 responses were from national coalitions: Canadian Network for NTDs (1), US NTD Roundtable (1), and national coalition not specified (1). Other responses included NTD programme related / ministry of health (10) and 5 others.

Partner status

82 people responded to this question.

Partner status	End of Yr 1 survey (Nov/Dec 2021) Number of Respondents 82	Yr2 survey (Nov/Dec 2022) Number of Respondents 74
Is an existing partner of the Uniting to Combat Neglected Tropical Diseases partnership	58 (71%)	43 (58%)
Just holds a general interest in Neglected Tropical Diseases	16 (20%)	20 (27%)
Wishes to become a partner of the Uniting to Combat Neglected Tropical Diseases partnership*	8 (10%)	11 (15%) ⁸

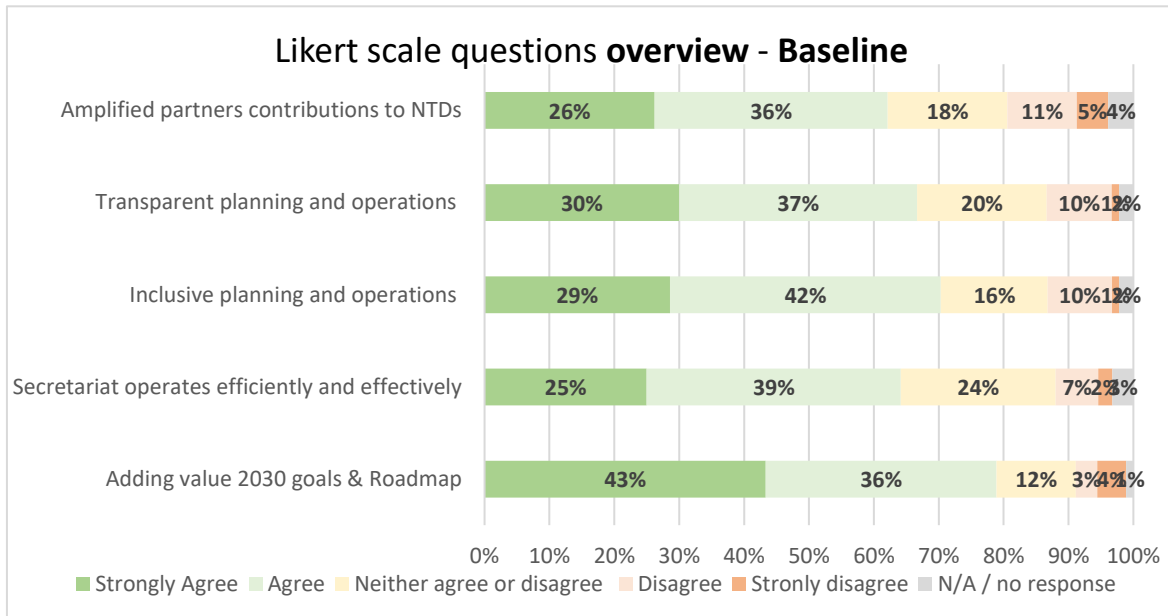
Contacts and newsletter sign up

27 people left their email addresses (optional) so that they can be followed up at a later date, of which 19 people gave permission to be added to the Uniting newsletter email distribution list.

⁸ Of these 11, only 3 left contact details

Annex

Overview: Response overview for Likert scale questions – Baseline results



Response overview for Likert scale questions (baseline), data disaggregated by statement agreement and disagreement.

